

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Edward J. Coad

Application No.: 10/814,954

Filed: March 31, 2004

For: Automated Customer Exchange

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Examiner: Siegfried E. Chencinski

Art Unit: 3695

Confirmation No: 7234

Attny. Docket No. 14846-24

AMENDMENT

Sir:

This communication is being filed in response to the February 23, 2010 Office Action issued in connection with the above-referenced application. A response to the February 23, 2010 Office Action is due May 23, 2010. Accordingly, this response is being timely filed.

Amendments to the Claims are reflected in the Listing of Claims which begins on page 2 of this paper.

Remarks begin on page 5 of this paper.